



Elan2digital Extended Warranty Agreement

For the Elan2digital Auto Transfer, Office Station, and Autofill Liquid Nitrogen Generators

Overview

MMR Technologies recognizes the critical nature of our customer's requirement for liquid nitrogen. We're committed to providing the highest-quality tools that yield maximum reliability and performance across a wide range of technologies. That is why every elan2 Liquid Nitrogen Generator system includes a standard 'Two Year Limited Warranty Agreement' that provides:

- Access to MMR Technologies Inc., Technical Support through phone and email
Phone: +1 (650) 962-9620
Email: support@elan2.com
- Free Return-to-Base repairs in the event of failure

For more information on the specifics of the Limited Warranty Agreement, please contact sales@elan2.com or visit our website www.elan2.com and download a copy of the Agreement.

In addition to the 'Two Year Limited Warranty', MMR Technologies offers 'Extended Warranty Agreements' that provide additional coverage for your equipment after the standard two year warranty period has expired.

Requirements

To purchase an 'Extended Warranty Agreement' the system must meet the following conditions:

1. Must be located within the United States or Canada
2. Must be within the original warranty period or under an 'Extended Warranty Agreement'
3. Must be installed in a location that meets the 'Facilities Requirements' for the specific model of elan2digital.
 - a. To obtain a copy of the 'Facilities Requirements' please visit our website or contact us at sales@elan2.com
 - b. MMR reserves the right to cancel or deny an 'Extended Warranty Agreement' if the system has found to be damaged due to improper use or improper installation

Terms and Limitations

- The ‘Extended Warranty Agreement’ is an extension of the original warranty and covers the elan2digital system in the event of failure including ALL parts and labor
- The customer is responsible for returning the system to the manufacturer for evaluation and repair. If the user does not possess the original packaging to return the system MMR can supply a transport crate to retrieve the system at the cost of the customer. MMR does not accept systems in custom built crates or packing
- If repair cannot be made a new or refurbished system will be provided
- MMR will cover the cost of returning the repaired or replaced system up to a value of \$500USD, the customer is responsible for the balance of the shipping charges
- The customer reserves the right to arrange their own shipping carrier, trucks equipped with air ride is preferred for all shipments
- Ground shipping will be used for the return of the system to the customer
- MMR does not accept liability for loss of business or assets during a failure
- MMR does not agree to cover LN2 delivery costs in the event of a failure

Pricing

Payment for the ‘Extended Warranty Agreement’ can be made at the time of system purchase, within the first two years (within the ‘Limited Warranty’ period), or under an existing ‘Extended Warranty Agreement’. The ‘Extended Warranty Agreement’ is prepaid in advance.

Term	Payment	Price	Discount
1 Year Warranty Extension	Pre-Pay	\$1,800 USD	0%
2 Year Warranty Extension	Pre-Pay	\$3,420 USD	5%
3 Year Warranty Extension	Pre-Pay	\$4,860 USD	10%

Contact sales@elan2.com for more information on pricing and warranty information.